

## Warranty Terms and Conditions



The conditions below describe the prerequisites and scope of our warranty. They do not affect your statutory rights or the obligations of your retailer and your contract with them.

We provide warranty cover for this Machine subject to the following conditions:

1. In accordance with the under-mentioned conditions ( 2 to 8 ), we will rectify defects affecting the machine which are clearly attributable to material and/or manufacturing faults, provided they are reported immediately after being identified, and within **12 months** of the date of purchase (the “Warranty Period”).
2. Service may not be available to all the parts of India. Please check with your retailer or contact us directly.
3. The warranty will not be applicable to fragile items such as cosmetic parts or consumable items such as **screw, spindle bearings**. Warranty liability will not be triggered by minor variances from nominal features which are of no significance to the Machine's value or fitness for purpose, or damage caused by the chemical or electrochemical effects of water and generally by exceptional environmental conditions, inappropriate operating conditions, or the Machine having come into contact with unsuitable materials. Likewise, no warranty liability will be accepted if the defects stem from transport damage for which we are not responsible, improper installation and assembly, improper use, to also include where Machine has been used in a non-industrial environment, poor maintenance, failure to observe operating/assembly instructions or in case of any accident.
4. For noise related complaints inform us immediately, if the cause of noise is motor/starter then it will be covered under warranty but for spindle bearing it will be covered only if the complaint is registered within first 3 months of warranty period.
5. We reserve the right to invalidate the warranty: -
  - a. If repairs or other interventions are performed by persons not authorised by us to take such action, or if our Machines are fitted with non-original spare parts, extras or accessories; or
  - b. In the event of physical or verbal abuse towards any member of staff.
6. For any work done under warranty we will decide whether this will take the form of a repair or the replacement of the Machine part. Small Machine parts that can reasonably be transported or posted may need to be handed over or shipped to our site. All other Machine defects will be repaired on site. A purchase receipt must be presented in each case. Replaced parts pass into our ownership.
7. In the event of a replacement of Machine part being supplied, we reserve the right to charge visiting charges.
8. The provision of services under warranty neither extends the term of the warranty nor sets in motion a new Warranty Period. The Warranty Period for spare parts fitted ends with the expiry of the warranty on the Machine as a whole.

These warranty conditions apply to Machines purchased in INDIA.